



Leaving School

What you need to know...





Primary Ear Care and Audiology Services

- When you leave full time education you will be transferred to Adult Audiology Services
- It's your responsibility to make your own appointments - you won't get an automatic reminder
- If you have problems with your hearing aids, or you need new ear moulds, please contact the Hearing Aid Department at Rotherham Community Health Centre to arrange an assessment - **Telephone: 01709 423145**
- Self referral appointments can be made with the Ear Care Service for ongoing ear care, wax removal and treatment of infection

The Hearing Aid Department is open for batteries
Monday to Friday 9.00am - 4.30pm

Hearing Aid Repair Clinics run by Ear Care and Audiology Services are by booked appointment only, these are held at:

Rotherham Community Health Centre
Greasbrough Road
Rotherham
S60 1RY

Further repair clinics are carried out across the Rotherham area by Action on Hearing Loss. (AoHL) Details can be obtained from the department.

If you have difficulty getting to a clinics, hearing aid batteries and tubing can be sent out to you. Please call us on 01709 423145 or e-mail hearingaids@rothgen.nhs.uk to arrange delivery.

Support to make choices

Contact the Early Help services at Rotherham Council for help and advice on Tel : 01709 382121/ 01709 334905 or at Rotherham.gov.uk and search 'early help'. Further information can be found at: www.youthi.org.uk

If you need help and you are at school you could contact your Personal Adviser or call into:

Early Help
Eric Manns Building
45 Moorgate Street
Rotherham
S60 2RB

The centre (which stays open in the school holidays) is near the bus station and taxi rank. You can telephone the centre on 01709 255266 or EarlyHelp-enquiries@rotherham.gov.uk. There is plenty of information on the website:

Further Education (College)

Need support for your course?

Tell your college when you apply - they will arrange support for you, for instance:

- Communication support worker
- Interpreter
- Note-taker

The Hearing Impairment Team can help you explain your needs to the college, and provide transition support.

Telephone: 01709 336430
e-mail: william.bell@rotherham.gov.uk

Higher Education (University)

- Every university has a Disability Adviser, who can discuss your support needs with you

Depending on the type of hearing loss you have and the course you have applied for you may be eligible to apply for the Disability Student Allowance.

- To apply for this visit the Direct Gov website and select Disability Student Allowance and fill in the application form. <https://www.gov.uk/disabled-students-allowances-dsas/overview>

Once this has been received and approved for an assessment, you will be contacted to attend an assessment centre in the nearest location to you.

Evidence will be needed to show the disability which will usually be a copy of your hearing test and information from your Audiology department.

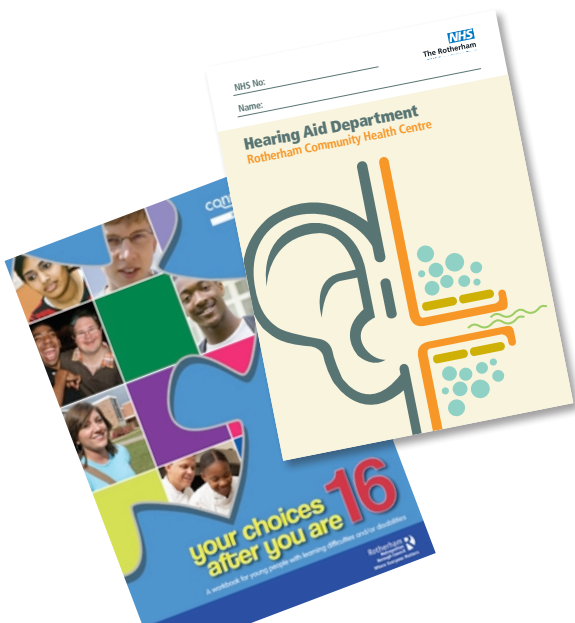
Interpreter Services

Going for an interview for a job or a course?

If you need someone to sign for you, you can contact the interpreter services at Action on Hearing Loss. They will arrange an interpreter. The employer or college will pay. It is useful if you give them at least 2 weeks' notice.

Telephone: 0845 685 8000
Textphone: 0845 685 8001
Fax: 0845 685 8002
SMS: 07537 410086

e-mail: communication.services@hearingloss.org.uk





Access to Work

Access to Work can help you if your health or disability affects the way you do your job. It gives you and your employer advice and support with extra costs which may arise because of your needs.

Access to Work might pay towards a support worker or the equipment you need at work e.g. amplified telephones, text phones, vibrating fire alarm pager, loop system, etc. They will also pay for interpreters/communication support in work.

There is more information on the GOV.UK website (www.gov.uk)

Contact your regional Access to Work contact centre to check whether you can get help:

Jobcentre Plus
Access to Work Operational Support Unit
Annie'sland JCP
Mail Handling
Wolverhampton site A
WV98 1DB

Telephone: 0141 9505327

Textphone: 0845 6025850

Fax: 0141 9505265

email: atwosu.glasgow@dwp.gsi.gov.uk

Alternatively, ask the Disability Employment Adviser (DEA) at your local Jobcentre about Access to Work.

Contact Information:

Audiology Department
Rotherham Community Health Centre
Greasbrough Road
Rotherham
S60 1RY
Telephone 01709 423145
Website <http://www.earcarecentre.com/>

hearingaids@rothgen.nhs.uk to the contact info for the Audiology department

Primary Ear Care
Telephone 01709 423207



You have now reached the age where you are being transferred across to Adult services. This booklet includes some information that may be helpful in this transition period.

Hearing Tests

You are expected to get your hearing test updated every 3 to 4 years to check for any changes. It is your responsibility to arrange this appointment and maintain regular check-ups.

It is possible that once you have had your hearing tested your hearing aids may be upgraded or adjusted depending on the results.

Hearing Aid/s Repairs

This can be done by appointment only at the Rotherham Community Health Centre. If you are having problems with your hearing aids, the mould is broken or uncomfortable or you need adjustments making. If needed a further appointment will be made to review your hearing aids.

If you are unable to attend an appointment we offer a 48 hour drop off repair at Rotherham Community Health Centre at the Audiology Reception.

Wax removal

If you are having problems with wax build up then may need to make an appointment with your GP for syringing.

You need wax to be removed before new impressions or hearing tests can be completed.

Unable to have your ear syringed due to previous perforation of your ear drums you may need to be referred to ENT or Ear Care Nurses for removal.

Lost Hearing aids

Hearing aids remain the property on the NHS and are on loan to you. If you lose or damage your hearing aid/s you may be charged prior to having them replaced.

Sensory Services Department

Rotherham Council provides a service where they will assess your house and fit assistive listening devices such as loop systems for the television without a charge.

Contact them on 01709 822330

Loop System

This is found throughout public environments including theatres, churches, supermarkets and banks and can help amplify sounds directly into your hearing aids.

It can also link your hearing aids directly to additional equipment such as the TV or Mobile.

The loop is not automatically added to hearing aids usually on request the Audiologist will do this for you.



Travel

Depending on your hearing loss and any other health conditions you suffer with you may be able to apply for a Disabled Travel Pass.

You need to get your local council to confirm your entitlement with a letter before you can apply.

For more information visit the website Travel South Yorkshire:

<https://www.travelsouthyorkshire.com/disabled/>

Disabled Railcard

If you travel by train regularly you may benefit from a Disabled Railcard who allows yourself and another to travel with a 1/3 off rail travel.

You can apply online at the Disabled Railcard website for only £20 a year or £54 for three years.

<http://www.disabledpersons-railcard.co.uk>

Further Education

You may qualify for support during further education within college or during an apprenticeship.

Speak to your tutor or talk to Student services to see what support is available to you.

Full time Employment

If you are leaving school or college and heading into a full time job you may be able to apply for support in the workplace.

Access to Work is a service that provides help and support during the job application process and during the workplace for people who have a disability which affects their ability to work.

The grant if approved may cover the cost for additional or special equipment or support in the workplace through disability training to other colleagues.

To apply visit the Direct Gov Website and select Access to Work

<https://www.gov.uk/access-to-work/overview>



Frequent Questions

My hearing has dropped but I it has been less than 3 years since my last hearing test?

If your hearing suddenly drops in one ear or both you should seek medical attention. If you feel it is gradually declining and causing problems then contact Audiology department at Rotherham Community Health Centre for a reassessment appointment.

The tubing on my mould is blocked or hard, what should I do?

Try detaching the mould from the hearing aid and cleaning out the tube. If the tubing needs replacing contact the Audiology department for a repair appointment or drop the aid off for the 48 hour repair service.

If you can retube your own moulds then collect spare tubing from the Audiology department.

My hearing aid is faulty, what should I do?

Contact the Audiology department and make a repair appointment to allow the hearing aid to be looked at. If needed a further appointment can be made for an Audiologist to adjust the settings on the aid.

Where can I collect new batteries from?

Batteries can be collected from the Audiology department reception desk Monday to Friday between 9am and 4pm.

They can be posted out following contact by phone. Check out the Action on Hearing Loss leaflet which offers a range of drop in centres throughout Rotherham and Sheffield where batteries can be collected.

I have applied to University, what should I do if I want to access support before and while I am there?

Check out the section in this booklet under University, it will give you advice towards applying for Disabled Student Allowance and contacting the University Support team.

I am in full time employment and my hearing loss is causing me to struggle at work?

Talk to your employer and see if adjustments can be made or look at the section called Full time Employment in this booklet regards applying for Access to Work.



More Useful contacts

Action on Hearing Loss (previously RNID) advice

Telephone: 0808 8080123

www.actiononhearingloss.org.uk

www.gov.uk

www.ndcs.org.uk National Deaf Children's Society

www.buzz.org.uk Information and Forum

Typetalk - to use this, put 18001 before the number you are ringing

www.rotherham.gov.uk - follow links for information about adult social care, including Direct Payments and Assistive Technology

www.connevens.info

www.DeafEquipment.co.uk

Sensory Services Department

Telephone 01709 822330

Rotherham Council

Neighbourhoods and Adult Services

Riverside House

Main Street

Rotherham

S60 1AE

Telephone 01709 382 121

Action on Hearing Loss

Telephone 0808 808 0123

Website <https://www.actiononhearingloss.org.uk/>

British Tinnitus Association

Telephone 0800 018 0527

Website <http://www.tinnitus.org.uk/>